

# Malwarebytes and ServiceNow

Automate cyber resilience for the digital enterprise with Malwarebytes and ServiceNow



## Orchestrate endpoint protection within your security and IT ecosystems for faster responses, regulatory compliance, and continuous business productivity.

Speed and efficiency are paramount in today's security environment of limited resources, where incidents happen faster than they can be addressed. Malwarebytes' cloud integration with ServiceNow® Security Operations automates and orchestrates endpoint cyberthreat protection and response across the enterprise. Security teams can prevent, prioritize, and remediate infected endpoints faster, without impacting end-user productivity.

## Security operations and incident response challenges

### Too many tools create inefficiencies

Many security organizations report using more than 50 security tools, with larger enterprises often clocking in over a hundred. Siloed tools create complexities and inefficiencies in your security operations because they limit visibility into how they fit into your overall security playbook.

### Expanding attack surfaces introduce risk

The growth of cloud services and workforce mobility has created an increasingly distributed and vulnerable network, pushing the endpoint forward as the first line of defense against cyberattacks.

### Manual processes with limited IT resources

Most incident response teams remediate threats by re-imaging their endpoints. Re-imaging and restoring an endpoint can be a time-consuming and expensive task, especially when it must be done repeatedly. Coordination of response efforts can also be challenging and cause delays, as it is often driven by security, yet executed by IT.

These operational challenges create extended periods where threats go undetected, and, once identified, they are not remediated in a timely manner. When organizations struggle with long mean-time-to-response (MTTR), it impacts their productivity and, ultimately, their bottom line.

# Malwarebytes and ServiceNow Solution

The integrations between Malwarebytes and ServiceNow Security Operations streamlines your incident response processes and significantly reduces your MTTR. You also gain an enhanced view of your security posture with security incidents in ServiceNow that are generated on events triggered by Malwarebytes.

## Simplify complex response policies

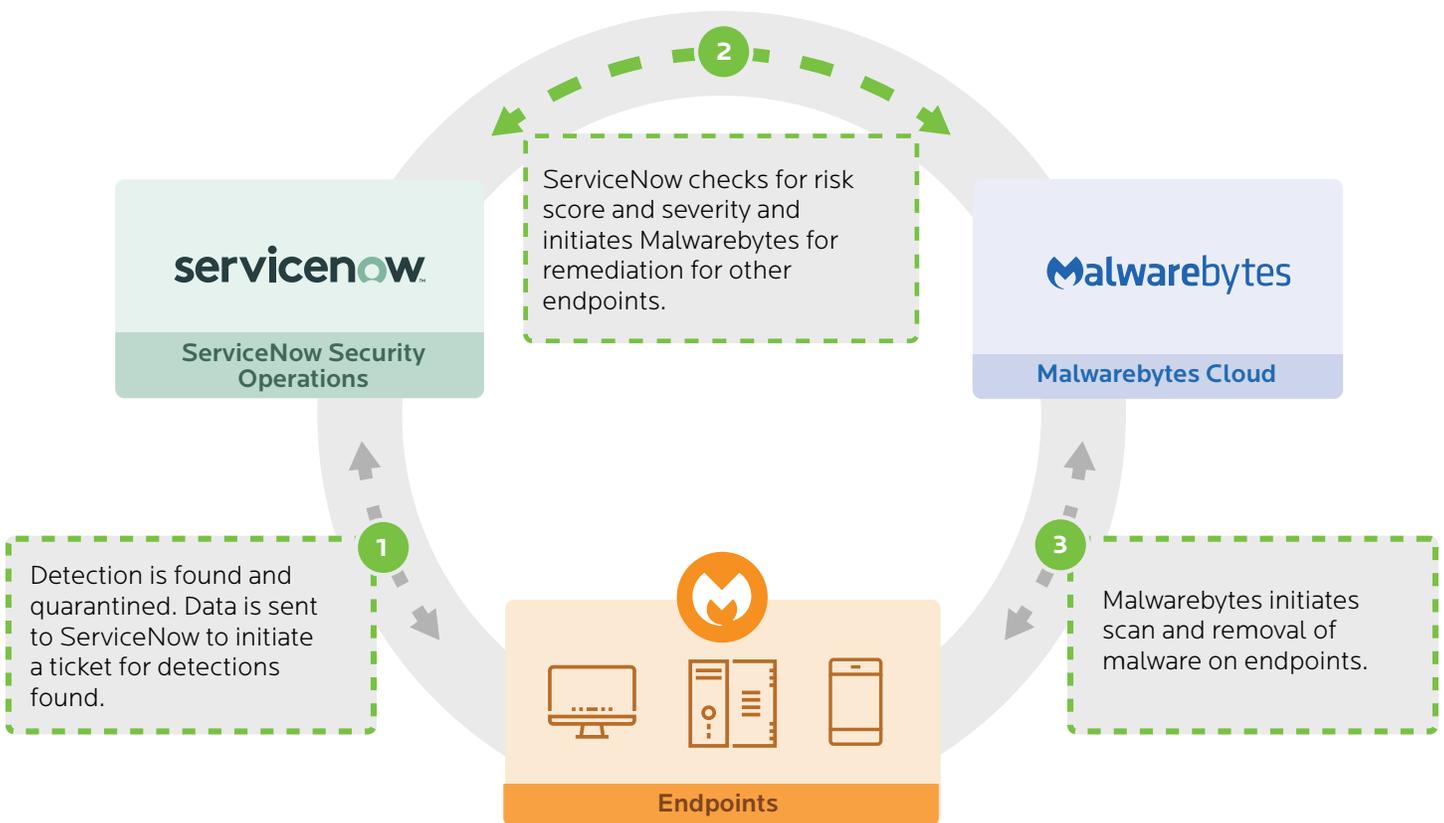
ServiceNow can orchestrate responses across siloed IT systems and processes based on endpoint threat intelligence and events sent from Malwarebytes.

## Automate detection and remediation

Reduce manual tasks and save valuable IT staff resources by automating responses based on your ServiceNow security policies and workflows.

## Prioritize and customize your responses

ServiceNow enriches each incident with threat insights from Malwarebytes to determine risk and prioritize incidents based on business impact.



# Malwarebytes solution integrations

Whether you need complete endpoint security from protection to response or want an orchestrated way to handle breach remediations, Malwarebytes has flexible integration options with ServiceNow to meet your most pressing needs.

## Malwarebytes Integration for Security Operations

With the Malwarebytes integration for security operations, you gain a strong security posture for today's expanded attack surface and can automate your response actions within ServiceNow. The integration app is easy to deploy and highly customizable based on your company's processes and needs. The integration is available for the following Malwarebytes products:

### Malwarebytes Endpoint Protection and Response (EPR)

Malwarebytes Endpoint Protection and Response provides advanced protection, detection, and incident response capabilities. Integrating multi-vector protection with detection and response via a single agent, it provides continuous management of your endpoint security posture and reduces the dwell-time of zero-day threats.

### Malwarebytes Endpoint Protection (EP)

Malwarebytes Endpoint Protection is an advanced threat prevention solution for endpoints that uses a layered approach with multiple detection techniques. This provides businesses with full attack chain protection against both known and unknown threats.

### Malwarebytes Incident Response (IR)

When you pre-deploy Malwarebytes Incident Response on your endpoints, you gain advanced threat detection and response that can execute automatically, on-demand, or through scheduled scans.

## Malwarebytes Integration for Incident Response

When you experience a breach, time is of the essence. The Malwarebytes integration for incident response gives you the advantages you need for fast, coordinated, and complete endpoint remediation. The integration is available for the following Malwarebytes product:

### Malwarebytes Breach Remediation (on-demand IR)

Perfect for one-off remediations or security teams who do not have permission to install a persistent agent on the endpoint, Malwarebytes Breach Remediation is an agentless solution that scans your endpoints and removes detected infections, without requiring installation on the endpoints.

## Summary

Expanding attack surfaces are exposing businesses to cyberthreats more than ever before. With complex security ecosystems and limited resources to fight back, organizations need solutions that enable endpoint resiliency and active response to threats.

Malwarebytes' cloud integration with ServiceNow Security Operations automates and orchestrates cyberthreat protection and response across the enterprise, minimizing your organization's MTTR. Security teams can prevent, prioritize, and remediate infected endpoints faster, without impacting end user productivity.

## About Malwarebytes

Malwarebytes is trusted to protect people and businesses against the latest dangerous cyberthreats, including malware, ransomware, and exploits that traditional antivirus solutions fail to catch. Malwarebytes offers comprehensive defense and recovery technologies to safeguard devices whether at home or in the office, enabling users to protect themselves anywhere, anytime. Malwarebytes' team of researchers and security experts protect more than 60,000 businesses and millions of people worldwide, combating more than 8.8 million threats daily using artificial intelligence and machine learning to rapidly identify behavior and catch new threats. Driven by a desire to protect everyone's right to a malware-free existence, CEO Marcin Kleczynski founded Malwarebytes in 2008, and has grown the company to over 750 employees across the world today. The company is headquartered in California with offices in Europe and Asia. For more information, visit [malwarebytes.com](https://malwarebytes.com).

## About ServiceNow

ServiceNow was started in 2004 with the belief that getting simple stuff done at work can be easy, and getting complex multi-step tasks completed can be painless. From the beginning, ServiceNow envisioned a world where anyone could create powerful workflows to get enterprise work done. Today, ServiceNow's cloud-based platform simplifies the way we work through a structured security orchestration, automation, and response engine. ServiceNow Security Operations automates, predicts, digitizes, and optimizes security and vulnerability response to resolve threats quickly based on business impact. Reduce manual processes and increase efficiency across security and IT teams. ServiceNow is how work gets done.

### HOW TO GET STARTED

To learn more about the Malwarebytes Integration for Security Operations, [click here](#), and for the Malwarebytes Integration for Incident Response, [click here](#).



[malwarebytes.com/business](https://malwarebytes.com/business)



[corporate-sales@malwarebytes.com](mailto:corporate-sales@malwarebytes.com)



1.800.520.2796

Malwarebytes is a cybersecurity company that millions worldwide trust. Malwarebytes proactively protects people and businesses against malicious threats, including ransomware, that traditional antivirus solutions miss. The company's flagship product uses signature-less technologies to detect and stop a cyberattack before damage occurs. Learn more at [www.malwarebytes.com](https://www.malwarebytes.com).