Malwarebytes Implementation Service

Designated implementation specialist

Malwarebytes business solutions are designed for easy deployment, integration, and day-to-day use. Malwarebytes Implementation Service dials up the easy to a 10 by providing your team with a guided deployment plan delivered by a designated Malwarebytes implementation specialist. This process helps your team rapidly deploy endpoints with the best policies and configurations specific to your environment.

The implementation specialist will further empower your team with access to our knowledge base, user community, product guides and training, and more useful content on the Malwarebytes Academy platform.

Different levels to match your needs

**Phase 5**
**Deployment review**
- Review and confirm successful deployment
- Account health check
- Deployment completion discussion
- Provide post-deployment resources

**Phase 4**
**Deployment**
- Endpoint deployment
- Feature request and support case escalation

**Phase 3**
**Policy setup and pilot testing**
- Installation and setup
- Product training, best practices deployment

**Phase 1**
**Project kickoff call**
- Implementation specialist intro
- Identify key contacts and sponsor
- Deployment milestones (pilot phases, deployment stages, etc.)
- Success criteria

**Phase 2**
**Deployment planning**
- Environment review
- Best practice discussion

**Phase 3**
**Policy setup and pilot testing**
- Installation and setup
- Product training, best practices deployment

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**Deployment**
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**Features**
- Project based deployment planning & review
- Regularly scheduled alignment meetings
- Designated implementation specialist
- Product training & best practices
- Account health check
- Malwarebytes Academy
Learn more

For details on the service agreement:
malwarebytes.com/eula/services-agreement/

Need more robust support?
Explore our Standard Plus, Silver, and Gold support packages: malwarebytes.com/business/services/