"We cannot live without Malwarebytes as a critical part of our security stack."

Challenges

After years of using McAfee to protect their endpoints, BSM got hit by a dangerous, self-propagating ransomware attack that quickly spread and locked up 99 percent of the company's computers. During the most critical time when the company needed to harvest and process their sugar cane crops, operations ground to a stop.

- **Ineffective protection** from McAfee was exposing the company to ransomware and other modern-day cyber-threats.
- **Poor quality of service** from McAfee left the IT team on their own to find a solution to their ransomware outbreak.
- **Business operations halted** for three days, costing the company $15 million.

Reasons for Choosing Malwarebytes

Gilberto and the IT team worked around-the-clock to solve their ransomware problem. McAfee support didn't have a solution and pointed them to try Kaspersky, which also didn't fix the issue. They decided to research for a solution that could help and identified Malwarebytes for its ability to provide fast and effective protection and remediation that would restore the company's endpoints.

- **Automated remediation** provides the powerful capabilities required to fully remEDIATE the ransomware from the company's network.
- **Endpoint isolation** preserves each machine's clean state during the network remediation process.
- **Cloud-based management** provides ease of use and complete visibility across headquarters and remote locations.
How Malwarebytes Solved the Problem

After installation and a 15-minute scan, Malwarebytes stopped 100 percent of the ransomware propagation.

“Malwarebytes found the ransomware in backup, sitting in standby, and cleaned it off our network. We realized the ransomware had been dormant, residing in our network for months, waiting for the command to execute.”

• **Complete remediation and restored operations** within 30 minutes of rolling the product out across the company’s 1,250 endpoints.

• **Effective protection** that detected and remediated 15,000 infections on the company’s machines.

• **Significant time savings** with cloud-based management that makes it fast and easy to remotely manage the company’s endpoints across all locations. “Before Malwarebytes, endpoint management was ½ time job putting out fires. That’s a lot of time we’ve been able to reallocate.”

• **Peace of mind** knowing that employee endpoints are protected. “We cannot live without Malwarebytes as a critical part of our security stack.”