CASE STUDY

“...installed and up on the cloud in about 4 seconds.”

Challenges

Running IT at an elite college prep school brings with it an interesting set of challenges. While Brian is primarily tasked with ensuring security for the faculty and staff, the student WLAN also needs protection. It’s a BYOD campus and student devices often require troubleshooting. And there’s always something new — keycard entry systems and VOIP phones — that need his attention.

- Monitoring the network, patching, and running A/V.
- Preserving adequate bandwidth for device-crazy teens.
- Keeping the administrative and student networks segmented and safe.

Reasons for Choosing Malwarebytes

Brian switched to Malwarebytes on-premise 2 years ago when he observed that Kaspersky was serving up lots of false positives and failing to detect adware and other malware. He recently upgraded to cloud, and noted the process was quick, easy, and conflict-free. 90% of set-up was managed remotely, and once implemented, Malwarebytes delivered as promised — no outbreaks and no admin intervention required.

- Effective: Zero issues and zero false positives. “It does exactly what it should, so I don’t have to get involved.”
- Ease of Use: Cloud console makes it easy to see what’s happening on every endpoint.
- Light and Quiet: Small 70MB installation was simple. Operates quietly without consuming massive amounts of memory/CPU and bothering end-users — “they don’t even notice it’s there.”

OVERVIEW

CUSTOMER
Western Reserve Academy
Hudson, Ohio
On-campus Administrative Office
150± endpoints

INDUSTRY
Private Education

IT ENVIRONMENT
Displaced product: Kaspersky (A/V only)
Integrations: Malwarebytes works seamlessly with the school’s network infrastructure, firewalls, and PDQ Deploy software.

SOLUTION
Malwarebytes Endpoint Protection
I’ve had no issues and no complaints from users. The cloud console makes it easy to keep an eye on everything, and whenever I check it’s always happy. I also really like the emails I get about product updates. I actually read them — no other vendor keeps me so well informed.

Brian Schwartz, Director of Network Administration
Western Reserve Academy

How Malwarebytes Solved the Problem

Kaspersky had become a management nightmare and resource hog. Brian ran a “neutered” version with only A/V. It was hard to update and it didn’t work well with Chrome. Malwarebytes cloud rollout took about 4 seconds. Once set, it became a zero-touch solution that provides a comprehensive overview of the installation, including Windows updates.

- **Malwarebytes cloud “self deployed”** and eliminated the need for re-imaging (Kaspersky called for 5 hrs/wk re-imaging during its rollout).
- **Malwarebytes’ small footprint** freed up system resources. Windows now runs at full speed and web pages load as they should without any DNS issues caused by Kaspersky.
- **A better job.** “It catches everything we previously missed — it’s a real eye-opener.”