CASE STUDY

Without Malwarebytes thousands could have been impacted.

Challenges

Assistant Executive Manager (IT), Ahmed Fariq Bin Abdullah, is responsible for protecting Lembaga Zakat Negeri Kedah Darul Aman (LZNK) valuable assets by ensuring adequate security protection against escalating attacks. When hundreds of employees experienced severe endpoint and server performance degradation, he was concerned.

If Ahmed Fariq Bin Abdullah could not identify and resolve their performance issues quickly, the ability to provide basic necessities to needy families would be impacted. He was hopeful that Malwarebytes could help, and placed an urgent call that resulted in:

- Detection of unknown ransomware on critical servers during Proof of Concept
- Prevention of costly and devastating ransomware consequences
- Remediation of almost a dozen malware attacks across endpoints and servers
- Malware removal and resolution of endpoint and server performance issues
- Fast and efficient value-added service and implementation of proven technology

Reasons for Choosing Malwarebytes

Farid selected Malwarebytes as Zakat’s security vendor of choice based on three criteria:

- Effectiveness: Malwarebyte’s multi-vector protection stops Emotet, TrickBot, Ryuk ransomware, and WannaCry and detected ransomware on Zakat’s critical servers.
Malwarebytes saved us from experiencing several very serious consequences that could have impacted the lives of 18,000 beneficiaries, 1,463 company and government sector zakat payer and 500,000 individual zakat payer every month. Their advanced endpoint protection solution detected ransomware on critical servers before it could cause costly damage to our firm. We chose Malwarebytes because of their superior technology and excellent value-added service.

Ahmed Fariq Abdullah, Assistant Executive Manager (IT)
Lembaga Zakat Kedah Negeri Kedah

- **Advanced technology**: Malwarebytes uses Anomaly Detection Machine Learning and additional engines across seven security layers to flag suspicious new files and ransomware, and provides ransomware rollback with 72 hours of just-in-time backup.
- **Service and reputation**: Malwarebytes provides value-added services—including custom consultations and a robust Customer Support Center, resulting in a #1 rating on the G2 Index for Best Results, ROI, and User Satisfaction.

**How Malwarebytes Solved the Problem**

- **Installed quickly and easily** across all endpoints and servers in the environment
- **Immediately detected malicious ransomware** on customer’s critical servers
- **Remediated a dozen malware infections** across endpoints and servers within 12 hours
- **Dramatically improved endpoint and server performance** by removing malware
- **Offered ongoing protection** to prevent future attacks and performance hits
- **Ensured customer could continue** to fulfill its mission to help those in need