

ROFF steps up global endpoint security

Malwarebytes stops ransomware attacks while simplifying management

Business profile

ROFF is an award-winning global consultancy, providing comprehensive consulting, support, training, and custom solutions for the SAP platform. More than 1,000 consultants work in 12 countries. ROFF consultants are mobile, working onsite at client locations via laptops. When malware and ransomware began to infect a growing number of systems, ROFF turned to Malwarebytes for a complete solution.

Business challenge

Stepping up security

Founded in 1996, ROFF is headquartered in Lisbon, Portugal. ROFF consultants work with SAP clients around the world, and in 2018, the company received the SAP EMEA Partner Excellence Award 2018 for Customer Engagement. Highly mobile, the consultants rely on either PC or Mac laptops. They also are targeted by a wide range of malware. Prior to Malwarebytes, the company used Windows Defender and Avast as antivirus solutions for the two platforms. With two different platforms and thousands of users, the ROFF IT team had no way to easily manage endpoint security. Each user downloaded and installed the antivirus software from a central location and was responsible for keeping their system updated.

“It was difficult to ensure that all users updated the antivirus in a timely manner,” said Mr. Fernando Furtado Coelho, Chief Information Officer for ROFF. “We experienced numerous malware infections and a ransomware attack on a server. We needed better protection that was easier to manage.”

The solution

Malwarebytes Endpoint Protection

Mr. Coelho’s team had used Malwarebytes for several years to quickly remediate infected systems. To increase security on servers and mobile endpoints, they

OVERVIEW

INDUSTRY

Technology

BUSINESS CHALLENGE

Simplify endpoint protection for a mixed endpoint and server environment

IT ENVIRONMENT

Layered enterprise security

SOLUTION

Malwarebytes Endpoint Protection

RESULTS

Delivered consistent, strong endpoint protection across Windows, Mac OS, and server environments

Stopped multiple ransomware attacks and blocked malicious websites

Simplified endpoint security management with global visibility and automation



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FERNANDO FURTADO COELHO, CHIEF INFORMATION OFFICER, ROFF—A GFI COMPANY

evaluated several solutions, including Malwarebytes Endpoint Protection. The team conducted a month-long trial of Malwarebytes and chose it as the best solution for their needs.

“Malwarebytes appeared to be the best solution in the market,” said Mr. Coelho. “It supports both Windows and Mac OS platforms and offers a complete solution for viruses, malware, and ransomware. It fit easily into our cloud-first environment.”

Mr. Coelho’s team deployed Malwarebytes on ROFF endpoints, servers, and virtual servers, replacing Avast and Windows Defender. They tailored specific profiles for endpoints and servers. Users installed the solution themselves, and Malwarebytes is now part of the basic image of all new systems deployed.

Layers of protection

Malwarebytes Endpoint Protection uses multiple technology layers to address a wide range of attacks and attack vectors. Integrated remediation immediately and thoroughly removes malware and artifacts, saving time for IT staff. Web protection features prevent users from unknowingly accessing command and control servers and malicious websites.

“Malwarebytes has stopped multiple ransomware attacks,” said Mr. Coelho. “It also has blocked

huge numbers of malicious websites and malware. It delivers on its promise.”

Coverage for everyone

“One of the most important reasons we chose Malwarebytes is that it protects both Windows and Mac OS systems,” he continued. “It’s much easier to secure all of our endpoints with consistently strong protection and central management in a single solution.”

As a cloud-based solution, Malwarebytes fit easily into ROFF’s environment. Users are updated automatically, helping ensure comprehensive protection. Users also maintain productivity because Malwarebytes does not disrupt system operations. In the past, Avast required significant resources from Mac OS systems, slowing performance to a crawl. With Malwarebytes, scans operate in the background and users hardly know it’s present on their systems.

“Malwarebytes gives us powerful, versatile, multi-layer defense,” said Mr. Coelho. “It’s simple to manage through the cloud console, and we have instant visibility into everything. Malwarebytes gave us confidence that our users are protected wherever they are.”



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Malwarebytes proactively protects people and businesses against dangerous threats such as malware, ransomware and exploits that escape detection by traditional antivirus solutions. Malwarebytes completely replaces antivirus with artificial intelligence-powered technology that stops cyberattacks before they can compromise home computers and business endpoints. Learn more at www.malwarebytes.com.