Consistent software issues cost school system extra time and money

Challenges

- **IT teams had to manually install antivirus updates** to push the updates to endpoints.
- **Issues with automatic updates** would require the schools to dispatch a technician.
- **Antivirus system would conflict** with instructional software and browser updates, causing more work for the teachers and IT teams.
- **Ransomware** bypassed the antivirus solution

Reasons for Choosing Malwarebytes

- **Threat intelligence and research methodology**: Malwarebytes’ ongoing research gives users an edge when it comes to the kind of cyberthreats that exist.
- **Updates delivered through the cloud**: This eliminates the need to dispatch technicians for update-related problems.
- **Premium Support Services**: This option provides users with a designate Technical Account Manager, Customer Support Engineer, and around-the-clock support services.

CUSTOMER
Campbell County Public Schools
Campbell County, Virginia, USA
15,000 teachers and staff

INDUSTRY
Education

IT ENVIRONMENT
Microsoft Defender, layered security infrastructure

SOLUTION
Malwarebytes Endpoint Protection, Malwarebytes Premium Support Services
How Malwarebytes Solved the Problem

- **Saves hours of time** for the team, as well as reduced the gasoline, vehicle costs, and risk of automobile accident that accompanied every trip across the county to fix a system.
- **Stops various threats**, like adware, malware, malicious websites, and ransomware from compromising systems
- **Provides critical data and visibility** to support decision making
- **Smooth security updates** eliminates student and teacher frustration