

Ermewa Interservices keeps business rolling

Stops ransomware and reclaims IT time with Malwarebytes

Business profile

Ermewa Interservices is a leading European provider of industrial railcar and tank container leasing services. The company designs, optimizes, and manages strategic assets for its customers across the global supply chain, enabling them to achieve vital business efficiencies. Ermewa achieved a new level of cyber protection efficiency when it chose Malwarebytes.

Business challenge

Keeping business rolling

Headquartered in the Levallois-Perret neighborhood of northwest Paris, Ermewa has employees and locations across Europe. Ermewa railcars roll throughout Europe and its tank containers are deployed worldwide for customers across industries—steel, energy, construction, mining, agribusiness, consumer goods, and others. Doing business globally means generating high volumes of communication over email and web traffic. Ermewa also receives information from customers on USB drives.

“We have high volumes of network traffic, web use, and email,” said Mr. Slimane Aityoucef, Network Administrator for Ermewa. “With it, we also receive high volumes of cyber threats.”

Originally, Ermewa offices used either Symantec or Trend Micro antivirus solutions for their endpoints. However, as the number and severity of threats grew, so did the demands on Mr. Aityoucef’s time. Before long, he was spending several hours a day cleaning endpoint systems from malware. He had used the Malwarebytes free home version to clean machines in the past, and as Ermewa began looking for a more effective anti-malware solution, he discovered that Malwarebytes offered an enterprise version.

OVERVIEW

INDUSTRY

Industrial services

BUSINESS CHALLENGE

Regain valuable IT time with better endpoint protection

IT ENVIRONMENT

Layered enterprise security

SOLUTION

Malwarebytes Endpoint Protection

RESULTS

Stopped massive ransomware attack that crippled businesses across world with Eurotainer tank container company

Eliminated need to continuously clean infected machines

Regained several hours a day from system remediation and management

Improved protection by replacing Trend Micro and Symantec



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MR. SLIMANE AITYOUCHEF, NETWORK ADMINISTRATOR, ERMEWA INTERSERVICES

The solution

Malwarebytes Endpoint Protection

“I conducted a short trial of Malwarebytes Endpoint Protection, and it was clear that it was the right solution for us,” said Mr. Aityoucef. “We replaced our other solutions with Malwarebytes for enterprise-wide protection.”

Mr. Aityoucef chose the cloud version to easily deploy and manage Malwarebytes protection across Ermewa locations. He turned to the Malwarebytes team for advice on optimizing configurations for all company users, and within three weeks, every desktop and laptop system was protected.

Powerful updated protection

“Malwarebytes is very powerful,” said Mr. Aityoucef. “Continuous, automatic updating of versions means I no longer have to update each system, which saves hours of time.”

Malwarebytes also allowed him to reclaim valuable hours each day from cleaning systems to focus

on other IT tasks. Multi-Vector Protection protects against all types of threats targeting Ermewa—from traditional viruses to advanced malware and ransomware. From the dashboard, Mr. Aityoucef can see the status of any—or all—systems at a glance.

“Our previous Trend Micro solution was very disruptive to users,” said Mr. Aityoucef. “Malwarebytes has almost no impact to users, so they are not interrupted from critical communications or work.”

Safe and sound

When the massive WannaCry ransomware attack broke out across Europe in June, 2017, it affected numerous large enterprises. Many companies faced production stoppages or slowdowns, and it took weeks to fully recover. Ermewa was not affected.

“We had three systems that the ransomware tried to attack, but Malwarebytes stopped it,” said Mr. Aityoucef. “We were protected, but other companies that did not have Malwarebytes were not so fortunate. Malwarebytes enables us to keep business rolling along.”



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Malwarebytes proactively protects people and businesses against dangerous threats such as malware, ransomware and exploits that escape detection by traditional antivirus solutions. Malwarebytes completely replaces antivirus with artificial intelligence-powered technology that stops cyberattacks before they can compromise home computers and business endpoints. Learn more at www.malwarebytes.com.