

# Western Dairy Transport sends ransomware down the road

Malwarebytes detection and remediation exceeds expectations

## Business profile

Western Dairy Transport (WDT) serves the bulk food-grade transportation industry, providing shipping services for dairy farmers, dairy processors, and food processors. The company also provides non-refrigerated shipping for the soft drink and food processing industries. Ransomware and other advanced threats increasingly evaded the installed antivirus, so WDT added protection with Malwarebytes.

## Business challenge

### Looking for a more exclusive solution

Headquartered in Cabool, Missouri, WDT began in 1967 with 10 milk trucks that hauled milk for dairies in southern Missouri. Today, WDT is the nation's largest milk and dairy hauler, serving customers in 48 states and Mexico. It has 12 locations, with the closest site six hours from Cabool and the farthest location requiring a two-and-a-half-day drive. Laptops, PCs, and servers are deployed across all locations. WDT used Trend Micro antivirus as the primary protection on its endpoints, but managing endpoint security was challenging.

"We use a large number of remote apps, which made it challenging to secure endpoints," said Shawn Watson, IT Manager for WDT. "We had to create lots of exclusions in the Trend Micro software, but even then, it was obvious that Trend wasn't stopping everything."

WDT systems were increasingly infected with spyware and malware, which slowed performance for end users. Watson had used the free version of Malwarebytes to clean infected machines, accessing systems through a remote connection. When WDT suffered a significant ransomware attack, he decided to look for extra protection.

## OVERVIEW

### INDUSTRY

Logistics

### BUSINESS CHALLENGE

Stop threats that the antivirus missed

### IT ENVIRONMENT

Trend Micro antivirus, layered enterprise security

### SOLUTION

Malwarebytes Endpoint Protection

### RESULTS

Stopped additional ransomware infections

Saved at least four hours per day from diagnosing and cleaning malware

Prevented users from accessing malicious websites

Instilled confidence in ability to better protect sensitive data



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SHAWN WATSON, IT MANAGER,  
WESTERN DAIRY TRANSPORT

## The solution

### Malwarebytes Endpoint Protection

Watson had read about Malwarebytes Enterprise Protection. He decided to try it for 30 days to see what the antivirus product was missing. He installed Malwarebytes on 50 especially problematic systems and turned it on.

“I was absolutely blown away by Malwarebytes,” said Watson. “I couldn’t believe how much malware it caught. Users were accessing malicious websites, and they began calling to complain that they were being blocked. I thought to myself, ‘Yep. You’re not supposed to be there.’”

Installation was quick and easy. He built a script to contact all of the PCs and laptops after business hours and delivered Malwarebytes via the remote access tool.

### Hands-free defense

Malwarebytes Multi-Vector Protection uses static and dynamic detection techniques across the attack chain to defend endpoints across all types of threats. This freed Watson from having to diagnose and remediate

endpoints every day. The Malwarebytes cloud console gives him instant visibility into malware detections and quarantines across all deployed endpoints.

“Malwarebytes saves at least half of my day every day,” said Watson. “I don’t have to diagnose and clean PCs anymore. It’s incredible not having to touch these systems—Malwarebytes just does its job.”

### Web protection too

Malwarebytes automatically prevents users from accessing command and control servers, malicious websites, adware networks, and scammer networks. When users try to go to dangerous sites, Malwarebytes blocks them. Watson can view and prioritize his “problem child” systems at a glance. Since deploying Malwarebytes, WDT hasn’t had any more ransomware infections.

“Malwarebytes gives us the extra protection we needed—and more,” said Watson. “Our management team is very concerned about securing sensitive data. Malwarebytes gives them peace of mind that we have protection against the attackers who want it.”



[malwarebytes.com/business](https://malwarebytes.com/business)



[corporate-sales@malwarebytes.com](mailto:corporate-sales@malwarebytes.com)



1.800.520.2796

Malwarebytes proactively protects people and businesses against dangerous threats such as malware, ransomware and exploits that escape detection by traditional antivirus solutions. Malwarebytes completely replaces antivirus with artificial intelligence-powered technology that stops cyberattacks before they can compromise home computers and business endpoints. Learn more at [www.malwarebytes.com](https://www.malwarebytes.com).