AV system fails, allowing for a vicious ransomware attack

In three minutes, ransomware paralyzed a portion of the business

Mobile employees couldn’t access data or systems for days

Zero ransomware or malware instances since Malwarebytes deployment

Challenges

• Visits to remote sites unfeasible for IT teams due to Australia’s size
• Most employees work on the road or globally
• Symantec failed to protect against a ransomware attack that tried to destroy data and backups
• Infected machines had to be re-imaged three times to make sure they were clean

Reasons for Choosing Malwarebytes

• Easy deployment: Cloud deployment made rollout easy and efficient.
• Small footprint: Malwarebytes takes up so little space that it runs almost invisibly in the background.
• Flexible installs: Teams can add an endpoint and bring up the whole network to view the status.

How Malwarebytes Solved the Problem

• Not a single malware or ransomware infection since deploying Malwarebytes
• Malicious websites are automatically blocked
• Real time protection allows the team to see what’s going on at any moment
• Detects and manages threats without human intervention

CUSTOMER
Jo Mercer
South Yarra, Victoria, Australia
40 sites across Australia

INDUSTRY
Retail

IT ENVIRONMENT
Windows Defender Antivirus

SOLUTION
Malwarebytes Endpoint Protection

JO MERCER
It took one day to roll out Malwarebytes across the company. Malwarebytes detects and manages threats without human interference. It lets us move forward on technology and other priorities because we always know what’s going on.

William Buhl, IT Support
Jo Mercer