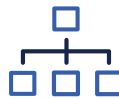


## CASE STUDY

# Supporting customers with endpoint protection that just works



**Effective  
protection**



**Streamlined  
management**



**Improved  
employee  
productivity**

## Challenges

When Edge Computers supports a company's IT needs, their computers run smoothly, like the day they were purchased. Unfortunately, the previous endpoint security product Edge Computers provided customers was creating a range of issues. The product had a heavy footprint that slowed down system performance, impacting users from doing their work, and it wasn't catching malware.

- **Ineffective protection** that consistently allowed malware to install on client endpoints.
- **Heavy system footprint** that slowed down computer performance and impeded users' work.
- **Heavy resource burden** that required three hours a day for managing endpoint security.

When Todd Benedict, owner of Edge Computers, assessed that his team needed two to three hours daily to manage endpoint security issues, he knew it was time to select a more effective solution.

## Reasons for Choosing Malwarebytes

Benedict knew his customers needed a product that would do a solid job of protecting endpoints from malware, such as potentially unwanted programs. He also wanted to ensure the product ran smoothly so that it wouldn't impact the performance and stability of his users' systems. Edge Computers selected Malwarebytes for the following reasons:

- **Solid endpoint protection:** with multiple detection layers that secure Edge Computers' customers from the latest threats.

## OVERVIEW

### CUSTOMER

**Edge Computers**  
300 customers

### INDUSTRY

Managed Service Provider

### SOLUTION

Malwarebytes Endpoint Protection

**Edge  
Computers**



Malwarebytes keeps my customers' endpoints working smoothly and quickly. And with the One View dashboard, I can easily narrow down which endpoints require attention, which makes it really fast for us to manage our customer needs.

Todd Benedict, Owner,  
Edge Computers

- **Reliable, lightweight product:** Malwarebytes is virtually invisible to the user, providing fast system performance that doesn't slow down customers' machines.
- **Ease of management:** with the One View console that makes it easy to handle day-to-day tasks.

## How Malwarebytes Solved the Problem

Since rolling out Malwarebytes to approximately 300 of their customers, Edge Computers has eliminated the need to spend hours a day managing endpoint security. The Malwarebytes One View dashboard lets Benedict quickly see what's going on with the endpoints. "One View gives me a graph where I can easily see the detection, and Malwarebytes has already handled it. Everything I need to see is right there, I don't have to dig for it," said Benedict.

- **Effective malware protection** with consistent detections of PUPs, malicious sites, and backdoors, including 8,277 detections on single endpoint in a three-month period.
- **Improved productivity for Edge Computers' customers** with Malwarebytes running smoothly with a lightweight agent and eliminating malware from bogging down machine performance.
- **Saved management time and resources** with the OneView console that gives Edge Computers all the relevant endpoint data across customers, at a glance.



[malwarebytes.com/business](https://malwarebytes.com/business)



[corporate-sales@malwarebytes.com](mailto:corporate-sales@malwarebytes.com)



1.800.520.2796

Malwarebytes is a cybersecurity company that millions worldwide trust. Malwarebytes proactively protects people and businesses against malicious threats, including ransomware, that traditional antivirus solutions miss. The company's flagship product uses signature-less technologies to detect and stop a cyberattack before damage occurs. Learn more at [www.malwarebytes.com](https://www.malwarebytes.com).