

## CASE STUDY

# Global company fortifies endpoint security posture with Malwarebytes



**Saved hours weekly**  
managing endpoint  
remediation



**Reduced worry**  
about users



**Full visibility** across  
32 locations and  
2,500 endpoints

## Challenges

With a busy team of 13 managing employee help desk issues for Skillsoft's 2,500 global employees, resource time efficiency is essential to the team. Also, as a service provider for many large-profile customers, the company places an importance on their security posture. While their traditional endpoint security product was handling virus threats, it was letting malware slip through. As a result, the helpdesk team was spending precious time managing remediation efforts.

- **Traditional antivirus was ineffective** at protecting the company against malware threats.
- **Remediation was time consuming** and placing an excessive burden on the company's tight IT resources.
- **Users experienced days of downtime** while their laptop was shipped to the nearest helpdesk team for remediation.

Melissa Davenport, Principal IT and the helpdesk team knew the company needed to fortify security with an effective solution that could protect their endpoints from malware and free the help desk team's resource time.

## Reasons for Choosing Malwarebytes

Skillsoft's help desk team relied on the Malwarebytes remediation tool as part of their endpoint response toolkit. When the company initiated their search for a strong solution to protect their endpoints, Malwarebytes was the trusted vendor-of-choice. Skillsoft selected Malwarebytes for the following reasons:

- **Complete visibility:** Cloud-based dashboard that provides visibility into the status of all their 2,500 endpoints.

## OVERVIEW

### CUSTOMER

#### Skillsoft

2,500 employees

### INDUSTRY

Software-as-a-service

### IT ENVIRONMENT

Layered endpoint security across 32 sites and remote office locations

### SOLUTION

Malwarebytes Endpoint Protection





Malwarebytes gives us peace of mind, so we don't have to worry about our 'trouble users.' It saves us so much time managing endpoint security, and it's so quick and easy.

Melissa Davenport, Principal IT  
Skillsoft

- **Extreme ease of use:** Intuitive user interface that makes it easy to manage the solution and find what you need quickly.
- **Effective protection:** Adaptive protection with multiple layers to ensure robust endpoint protection.

## How Malwarebytes Solved the Problem

After deploying Malwarebytes, an overnight scan was run. The results: Malwarebytes detected and quarantined hundreds of pieces of malware on company endpoints. Since adopting Malwarebytes, Skillsoft has strengthened their endpoint security posture and relieved help desk time from managing endpoint malware issues.

- **Detected hundreds of infections** on company-wide endpoints.
- **Saved hours each week managing endpoint security** with a two-minute scan and quarantine process.
- **Gained 100% visibility** across all endpoints with cloud-based platform dashboard.



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